


# Improving Occupational Safety and Health (OSH) at work by developing your leadership skills ref 1952-032

**Dates: 21-23 January 2020**

**Venue: Crowne Plaza, Brussels (BE)**

Time	Monday 20 <sup>th</sup> January	Tuesday 21 <sup>st</sup> January	Wednesday 22 <sup>nd</sup> January	Thursday 23 <sup>rd</sup> January
08.00		Breakfast	Breakfast	Breakfast
09.00  ./ 30'		<b>Welcome</b> - ETUI  <b>Getting to know each other</b> - Presentation of participants  <b>Where to find the useful information for an OSH representative- checklist</b> - Presentation by Viktor Kempa, ETUI - Discussions	<b>Speaking with confidence as a tool for impactful workers' representative</b> - practical activity - feedback - discussions - checklist	<b>Negotiation role-play</b> - performance - feedback from expert  <b>Completing the checklist of skills needed to create successful leadership in OSH area</b>  <b>Conclusions Evaluation</b>
12.30		Lunch	Lunch	Lunch
14.00  ./ 30'  17.30	A r r i v a l s	<b>Persuade with the power - communication skills for OSH representatives</b> - communication styles - what works and doesn't work - practical activities - checklist  	<b>Change in perspectives- preparing for negotiation on OSH</b> - practical activity - discussion with expert  <b>Negotiation role-play</b> - introduction - preparation	15.00  D e p a r t u r e s
19.30	Dinner	Dinner	Dinner in the city	



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